

## **Local Matters Online Privacy and Security Policy**

Local Matters created these policies to inform you of our online practices and the options you have regarding the information that is collected and how it is used.

Should you have any questions regarding online security and privacy measures or information collected, please email <u>info@local-matters.org</u> or call the office at (614) 263-5662.

## Collection and Usage of Information

This notice applies to all information collected on <a href="www.local-matters.org">www.local-matters.org</a>. Local Matters does not collect personal information from site visitors unless visitors complete donation, payment, e-mail or event/class forms. Information collected on these forms can include name, organization, e-mail address, phone number, mailing address, and credit card information.

The site, <u>www.local-matters.org</u> is hosted by Squarespace, which collects information including IP address, operating system, date and time of access, geographic location, browser type and referral URL in order to develop site traffic statistics.

Squarespace stores all user information in secure databases protected via a variety of industry standard access controls. Secure passwords, SSL encryption, diskbased encryption, firewalls, and other measures are in place to help protect your data. Please see <a href="Squarespace's privacy policy">Squarespace's privacy policy</a> for more information regarding their use and storage of user information.

Online payment processing is completed through Stripe, a third-party vendor through Squarespace. Stripe uses industry-standard Secure Socket Layer (SSL) encryption technology to safeguard the account registration process and sign-up information. Stripe is certified as a PCI Level 1 Service Provider. Checkout and payment pages are served over SSL in the Commerce site. Their privacy policy can be viewed <a href="here">here</a>. Local Matters does not retain account information.

Online donations made to Local Matters are processed by The Columbus Foundation's PowerPhilanthropy® platform. Their privacy policy can be viewed here.

Local Matters does not sell, lease or exchange information to other organizations. Internal policies limit employee access to personal information.

## Other Websites

Local Matters sometimes links to other websites, and we are not responsible for the security or privacy of any information collected by such websites. We encourage you to read the respective policies of those sites prior to sharing any personal information.



## Contact

Local Matters 633 Parsons Avenue Columbus, Ohio 43206

Local Matters reserves the right to update or change this notice as necessary. The most updated version will be visible on our website, <a href="www.local-matters.org">www.local-matters.org</a>.